

# **MacDill Air Force Base Pharmacy Guide**



*Updated Sep 2025*

## **MacDill 6th Medical Group Main Pharmacy**

3250 Zemke Ave, Bldg. 1078 , MacDill AFB, FL 33621  
Monday-Friday 7:30 a.m. to 4:30 p.m.

We process prescriptions ordered by on-base providers for patients who are assigned to the 6th Medical Group.  
We do not process refills at this location.

Patients assigned a 6th Medical Group provider can activate prescriptions through **Q-Anywhere** for same day pick up at the main pharmacy. **(YOU MUST BE EMPANELED TO THE 6TH MEDICAL GROUP TO ACTIVATE AT THE MAIN PHARMACY)**

To get started:

Text "Get in line" to

1-833-224-5302

or scan the link below and select "**main pharmacy**" as your pick up location.



<https://cxmlink.com/MTF6031>

## **Sabal Park Clinic Pharmacy**

*9208 King Palm Drive, Tampa, FL 33619  
Monday-Friday 7:30 a.m. to 4:30 p.m.*

We process prescriptions ordered by Sabal Park providers for patients who are assigned to the Sabal Park Clinic. We do not process refills at this location.

Patients assigned a Sabal Park provider can activate prescriptions through **Q-Anywhere** for same day pick up at the Sabal Park pharmacy.  
**(YOU MUST BE EMPANELED TO THE SABAL PARK CLINIC TO ACTIVATE AT THE SABAL PARK PHARMACY)**

To get started:

Text "Get in line" to

**1-833-224-5302**

or scan the link below and select "**Sabal Park Pharmacy**" as your pick up location.



<https://cxmlink.com/MTF6031>

## **Urgent Care Pharmacy**

*7101 Kingfisher St. MacDill AFB, FL 33621*

*Monday-Friday 8 a.m. to 4:30 p.m.*

We process prescriptions for same day pickup from emergency room and urgent care centers. You can drop off properly issued/signed VA prescriptions into one of the pharmacy drop boxes located in parking lot and inside the lobby.



## **Prescriptions from Off-Base Providers**

**Provider Instructions:** You must electronically send **ALL** prescriptions (with the exception of Dept. of VA prescriptions or emergency room prescriptions) to:

**DOD MACDILL EPHCY**

**NCPDP# 5740849**

**3250 Zemke Ave, MacDill AFB, FL 33621**

**Phone# 813-827-7910**

**Patient Instructions:** Electronic prescriptions submitted by a doctor's office are not automatically ready for pick-up. You must activate pre-scriptions through **Q-Anywhere**, or by filling out an activation request slip located at the Urgent Care Pharmacy. **Once activated, prescriptions will be ready for pick up at the drive thru in 2 duty days (exception: special order medications will take 5 duty days).** To activate prescriptions:

Text "Get in line" to

**1-833-224-5302**

or scan the link below and select "**drive thru pharmacy**" as your pick up location.



<https://cxmlink.com/MTF6031>

## **Drive-Thru Pharmacy**

*7101 Kingfisher St. MacDill AFB, FL 33621  
Monday-Friday 8 a.m. to 5 p.m.*

Pick-up location for refill requests and electronic prescriptions that patients have already activated.

You must call all refills into the automated refill line at:

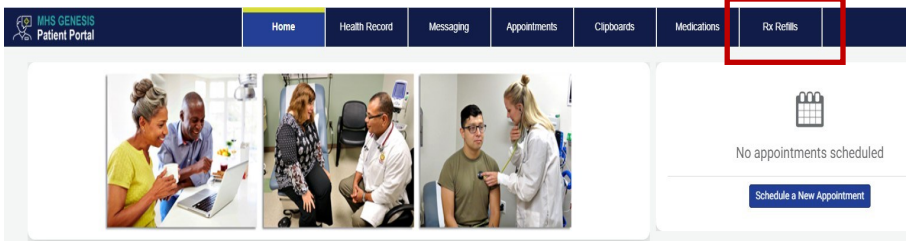
**813-640-4892**

**OR**

**800-272-0201**

**OR**

Utilize the **'Rx Refill'** tab on the MHS Genesis Patient Portal.



- Refills will be available for pick-up after 8 a.m. in three duty days (as applicable based on mission needs) at the Drive-Thru Pharmacy.
- Patients may order refills before their prescription runs out:
  - 30 day supply - 7 days prior
  - 90 day supply - 22 days prior
- Patients have **10 calendar days** from the pick-up date to pick up prescriptions or they will be returned to stock.
- If picking up controlled items, you must present the patient's valid military issued ID (CAC or DOD ID CARD) or a picture of the patient's DOD ID (front & back) on your mobile device.

## **Additional Information**

*All pharmacies will be closed on Federal Holidays.*

**Training Day Schedule:** Every 1st and 3rd Wednesday of each month, the Main Pharmacy, Sabal Park, and Urgent Care pharmacies will have a delayed opening of 1 p.m. The drive thru pharmacy will be open for **pick up only** starting at 10 a.m.

*\*Dates and times subject to change\**

**Prior Authorization:** This is pre-approval for special order medications required by TRICARE before a *specific* prescription drug is covered by your plan. Your doctor's office needs to complete the prior authorization process before the pharmacy can process the prescription. The quickest way for your doctor's office to get a prior authorization from TRICARE is by calling the 'TRICARE Prior Authorization' line at:

**866-684-4488**

Check to see if your medication is covered or requires a prior authorization by using the TRICARE Formulary Search Tool at [www.esrx.com/tform](http://www.esrx.com/tform)

### **Prescription Transfers**

- ***FROM A MILITARY INSTALLATION WITH MHS GENESIS:*** Call the MacDill refill line and enter the prescription number on the label. It will automatically feed into our system.
- ***FROM A RETAIL PHARMACY:*** MacDill AFB Pharmacy will not transfer **in** from a retail pharmacy. Patients must have their doctor electronically send a new prescription to the base pharmacy and then the patient must activate.
- MacDill AFB Pharmacy will transfer active refills **out** to any military or retail pharmacy. Have the new pharmacy call 813-827-7910, option 3 and leave a message. We complete outgoing transfers within 24 hours.

# WE NOW OFFER A NEW WAY TO LEARN ABOUT YOUR MEDICATIONS!

**By scanning the QR code on your prescription you can now:**

- 1** Locate the QR code on your prescription label.
- 2** Open the iPhone camera, Google camera, or any other QR code reader and hold the camera 6 inches above the QR code to scan.
- 3** Click the drop down link to watch a short video and see other information



Watch a short video about your medications. See reverse side for instruction on how to access.



Read the information sheet normally printed on paper by pressing the "inform me" button.



View a high quality image of your medication located in the "menu" button.



Share information about your medication with friends, family, or your healthcare team.



- ✓ On demand and easy to understand
- ✓ Reduces paper waste
- ✓ Better for the environment

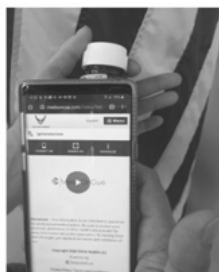
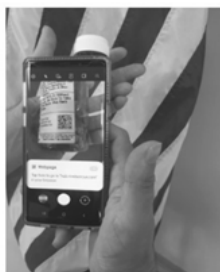
## SCAN YOUR PRESCRIPTION LABEL FOR DRUG INFORMATION

Open camera on phone, hover camera over QR code on prescription label.

**FOR iOS (IPHONE) USERS:**  
Tap on the link that appears at the top of your screen.

**FOR ANDROID USERS:**  
Tap on link that appears at the bottom of your screen.

Meds On Cue website will appear containing medication information



**A paper copy of your prescription information is available upon request**

**MedGroup Appt Line:**

813-828-2273

**Pharmacy Patient Advocate:**

*(this line is NOT used to activate or check the status of prescriptions)*

813-827-9770

*You must leave voicemail for a response*

**MedGroup Patient Advocate:**

813-827-9292

**Express Scripts:**

877-363-1303

**MHS Genesis Account Help:**

800-368-3665

Refer to our Facebook page for up-to-date closures and information regarding pharmacy services

[facebook.com/6thMedicalGroup](https://facebook.com/6thMedicalGroup)

**Pharmacy Volunteers Needed!**



To learn more, visit [redcross.org](https://redcross.org) or contact:

Molly Gallagher, Senior Volunteer Recruitment Specialist

[molly.gallagher@redcross.org](mailto:molly.gallagher@redcross.org)

